IELTS Listening Test 56

Part 1: Questions 1-5
Complete the details below using NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.

Card number: 6992 (1) .................... 1147 8921
Name: Carlos da Silva
Postcode: (2) .........................
Address: (3) ....................... Vauxhall Close, London
Date of birth: 13 July (4) ....................
Mother's maiden name: (5) ....................

Questions 6-10
Choose the correct letter, A, B, or C.

6. The caller has paid
   A less than the computer shows.
   B more than the computer shows.
   C £500 twice.

7. The caller is also worried about
   A a bill that is too high.
   B an overpayment to a restaurant.
   C a payment that he does not recognize.

8. The interest
   A went up in April.
   B has not changed.
   C has gone down.

9. The caller's number is
   A 020 7997 9909.
   B 020 7989 7182.
   C 020 8979 7182.
10. The operator will ring the caller
   A tomorrow.
   B in two hours.
   C very soon.

Part 2: Questions 11-13

Choose the correct letter, A, B, C, or D.

11. Mr. Gold had problems because he
   A hated smoking.
   B smoked.
   C couldn’t touch his toes.
   D was very lazy.

12. Mr. Gold used to travel across London to
   A get exercise.
   B see London at night.
   C get cigarettes.
   D buy food.

13. What did Mr. Gold have difficulty with in the past?
   A running
   B giving up smoking
   C getting to sleep at night
   D getting up early in the morning

Questions 14-20

Write NO MORE THAN ONE WORD for each answer.

14. Mr. Gold stopped smoking on .................
15. Mr. Gold said he was ..................... if people had not seen him smoking.
16. The worst side effects he experienced were ..................
17. He saw giving up smoking as an ..................
18. It was easier for Mr. Gold to stop smoking than he had .................
19. The radio presenter would like to have Mr. Gold’s ...................
20 The presenter hopes listeners will find their own .................... to success.

Part 3: Questions 21-23

Write NO MORE THAN TWO WORDS for each answer.

Lorraine
• has been with them on the course for (21) ....................
• has left because she has got a (22) .......................  
• has returned to (23) .......................  

Questions 24-30

Choose the correct letter, A, B, C or D.

24. Steve’s mark could have been better if he had
   A not made mistakes in his project.
   B done a better book review.
   C written more words.
   D chosen a different topic for his project.

25. Steve’s book review was
   A too long.
   B not as good as his project.
   C excellent.
   D fairly good.

26. Steve’s tutor criticizes which aspect of his project?
   A the beginning
   B the argument about road pricing
   C the end
   D the length

27. The tutor recommends that Frances should do
   A a PhD but not an MPhil.
   B an MPhil or a PhD.
C another project.
D her work more carefully.

28. As regards getting funding, the tutor thinks Frances’s
A chances are slim.
B chances are greater than many other students’.
C exam results will be decisive.
D chances are better now than in the past.

29. The last time a student in the department achieved a first in their exams was
A three years ago.
B thirty years ago.
C last year.
D in the first three years the college was open.

30. Steve does not plan to go on to do research because he wants to
A stop studying.
B do lots of really exciting things.
C earn some money to do the things he would like to do.
D return to his job.

Part 4: Questions 31-33

Write NO MORE THAN TWO WORDS for each answer.

Notes:
The speaker specializes in management (31) ......................
Bullying in the workplace costs the (32) ...................... up to £4 billion a year.
Bullying is caused by
• insufficient experience,
• insecurity, or
• a lack of (33) ...................... on the part of managers.

Questions 34-40

Write NO MORE THAN TWO WORDS for each answer.
Main methods of bullying
• Setting (34) ................. tasks.
• Constantly moving the goalposts.
• Stopping individuals (35) .................. to criticism.
• Not (36) .................. or replying to e-mails. This means you cannot expect your staff to (37) .................. you.
• Using technology. Companies should develop an (38) .................. of practice.

Task
In groups (39) .................. other bullying strategies and ways in which they can be (40) ..................