IELTS Listening Test 54

Part 1: Questions 1-6
Complete the table below. Write NO MORE THAN TWO WORDS OR SOME NUMBERS.

<table>
<thead>
<tr>
<th>Payment of rent</th>
<th>Rule one</th>
<th>Rule two</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cooking/kitchen</td>
<td>Must clean</td>
<td>Must (1)</td>
</tr>
<tr>
<td>Cleaning duties</td>
<td>Must (2)</td>
<td>Do every</td>
</tr>
<tr>
<td>Other</td>
<td>No noise</td>
<td>No (3)</td>
</tr>
</tbody>
</table>

(1) ...................  (2) ...................
(3) ...................  (4) ...................
(5) ...................  (6) ...................

Questions 7-10
Complete the form below. Write NO MORE THAN TWO WORDS AND/ OR A NUMBER for each answer.

Tenancy service
Online advertising form
Gender: (7) ...................
Job: (8) ...................
Rent: (9) .................
Move in: (10) ............

Part 2: Questions 11-17
Complete the sentences below. Write NO MORE THAN TWO WORDS for each answer.

11. The crime rate in the speaker’s city is .................
12. Students will receive much benefit if they do some .................
13. Advice can be obtained from friends, homestay parents and .................
14. A 24 hour police station is called a ......................
15. For late night travel use a ............................
16. Dialing 000 will put you through to ......................
17. To save time, students should have the nearest station’s ......................

**Questions 18-20**

Choose **THREE** answers A-G from the list.

Which **THREE** pieces of advice does the police officer give?

(18) ......................
(19) ......................
(20) ......................

**List of advice**

A avoid dangerous areas  
B avoid strangers  
C carry a personal siren  
D do not stay out late  
E stay in well lit areas  
F use common sense  
G carry pepper spray

**Part 3: Questions 21-25**

Choose the correct letter A, B or C.

21. Nicole interviewed  
A over 50 students  
B 50 students  
C less than 50 students

22. The proportion of students not satisfied with the staff is  
A one quarter  
B one tenth  
C two thirds
23. Overseas students were mostly concerned about
   A homestay issues
   B the attitude of the teachers
   C the facilities

24. The proportion of teachers Nicole thinks needs improving is
   A 10%
   B one third
   C 90%

25. The speakers agree to show their findings to the
   A assistant dean
   B course convener
   C CEO

Questions 26-30
Complete the flow chart below. Write ONE WORD ONLY for each answer.

Nicole’s interviewing technique

• (26) ...................... the right place to conduct the interview
• (27) ...................... the interviewee has sufficient time
• (28) ...................... the purpose of the interview
• Guarantee complete confidentiality
• (29) ...................... the interview of beneficial outcomes
• Give them a (30) .................... (e.g. lottery ticket)

Part 4: Questions 31-33
Choose the correct letter A, B or C.

31. ‘Hard’ HRM is
   A bad
   B best for organizations
   C necessary

32. ‘Soft’ HRM
   A was quickly realized
B considers human needs
C regards workers as tools

33. Human resources
A must also be softly managed
B are more important than a company’s assets
C mostly apply to factories and shops

Questions 34-40
Complete the table below. Write NO MORE THAN TWO WORDS for each answer

<table>
<thead>
<tr>
<th>Motivation</th>
<th>Retention</th>
<th>(34)................staff well</th>
</tr>
</thead>
<tbody>
<tr>
<td>Raise awareness that job serves a (35)..................</td>
<td>Make workers feel (37)........</td>
<td>Involve staff in (39)...........</td>
</tr>
<tr>
<td>All products and services are (36).....................</td>
<td>e.g. say thank you in a (38)............way</td>
<td>Anyone can display intelligence, know-how, and (40)..........</td>
</tr>
</tbody>
</table>

(34) ................ (35) ................
(36) ................ (37) ................
(38) ................ (39) ................
(40) ................