IELTS Listening Test 48

Part 1: Questions 1 and 2
Complete the notes below. Write NO MORE THAN ONE WORD for each answer.

Advice on plumbers and decorators
• Don’t call a plumber during the (1) ...............
• Look at trade website: www. (2) ................. .com

<table>
<thead>
<tr>
<th>Name</th>
<th>Positive points</th>
<th>Negative points</th>
</tr>
</thead>
<tbody>
<tr>
<td>Peake’s plumbing</td>
<td>Pleasant and friendly</td>
<td>Always (4)..........................</td>
</tr>
<tr>
<td></td>
<td>Give (3).................information</td>
<td></td>
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<tr>
<td></td>
<td>Good quality work</td>
<td></td>
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<tr>
<td>John Damerol Plumbing</td>
<td>(5) .................than other companies</td>
<td>Not very polite</td>
</tr>
<tr>
<td>Services</td>
<td>Reliable</td>
<td>Tends to be (6).....................</td>
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<td></td>
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<tr>
<td>Simonson Platerers</td>
<td>Able to do lots of different (7).....................</td>
<td>More (8).........................than other companies</td>
</tr>
<tr>
<td></td>
<td>Reliable</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Also able to do........................................</td>
<td></td>
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<td></td>
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<tr>
<td>H.L. Plastering</td>
<td></td>
<td>Prefer not to use long (10)..........</td>
</tr>
</tbody>
</table>

Questions 3-10
Complete the table below. Write NO MORE THAN ONE WORD for each answer.

(3) .....................       (4) .....................
(5) .....................       (6) .....................
(7) .....................       (8) .....................
(9) .....................       (10) .....................

Part 2: Questions 11-15
Choose the correct letter A, B or C.
11. On Monday what will be the students' working day?
A 9 am – 5 pm  
B 8.45 am – 5 pm  
C 9 am – 4.45 pm

12. While working in the museum students are encouraged to wear
A formal clothing such as a suit  
B cap with the museum logo  
C their own casual clothes

13. If students are ill or going to be late they must inform
A the museum receptionist  
B their museum supervisor  
C their school placement tutor

14. The most popular task while on work placement is usually
A making presentations in local primary schools  
B talking to elderly people in care homes  
C conducting workshops in the museum

15. The best form of preparation before starting their work placement is to read
A the history of the museum on the website  
B the museum regulations and safety guidance  
C notes made by previous work placement students

Questions 16-20
Label the plan below. Write the correct letter A-I next to questions 16-20.

Where in the museum are the following places?
16. Sign-in office ....................
17. Gallery 1 ......................
18. Key box ......................
19. Kitchen area ......................
20. Staff noticeboard ......................
Part 3: Questions 21-26

What is the tutor’s opinion of the following company projects?

Choose **FIVE** answers from the box, and write the correct letter, A-H, next to questions 21-26.

**Tutor’s opinion**

A It would be very rewarding for the student.
B It is too ambitious.
C It would be difficult to evaluate.
D It wouldn’t be sufficiently challenging.
E It would involve extra costs.
F It is beyond the student’s current ability.
G It is already being done by another student.
H It would probably have the greatest impact on the company.

**Company projects**

21. Customer database ..................
22. Online sales catalogue ................
23. Payroll ......................
24. Stock inventory ....................
25. Internal security ....................
26. Customer services ....................

**Questions 27-28**

Choose **TWO** letters, A-E.
Which TWO problems do Sam and the tutor identify concerning group assignments?

A Personal relationships.
B Cultural differences.
C Division of labor.
D Group leadership.
E Group size.

Questions 29-30
Choose TWO letters, A-E.

Which TWO problems does Sam identify concerning the lecturers?

A Punctuality.
B Organization.
C Accessibility.
D Helpfulness.
E Teaching materials.

Part 4: Questions 31-40
Complete the notes below. Write ONE WORD ONLY for each answer.

The Tawny Owl
Most (31) .................... owl species in UK
Strongly nocturnal

Habitat:
Mainly lives in (32) ................... but can also be seen in urban areas, e.g. parks.

Adaptations:
• Short wings and (33) .................... , for navigation
• Brown and (34) ....................... feathers, for camouflage
• Large eyes (more effective than those of (35) ....................... ), for good night vision
- Very good spatial \((36)\) ................ for predicting where prey might be found
- Excellent \((37)\) ................ for locating prey from a perch

**Diet**

Main food is small mammals.

Owls in urban areas eat more \((38)\) ..................

**Survival**

Two thirds of young owls die within a \((39)\) ..................

Owls don’t disperse over long distances.

Owls seem to dislike flying over large areas of \((40)\) ................

alwaysielts