IELTS Listening Test 39

Part 1: Questions 1-6
Complete the notes below. Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.

Holiday booked in name of: (1) ...............  
Address: Flat 4, (2) .................. Winchester S024ER  
Daytime telephone number: (3) ..................  
Booking reference: (4) ..................  
Special offer? Yes, from (5) .................. company  
Insurance? Yes, had (6) .................. Policy  
Type of holiday booked: (7) .................. Break  
Date holiday commenced: (8) ..................  
Details of complaint: no (9) .................. at station and a (10) .................. was missing ..................
Part 2: Questions 11-15
Complete the table below. Choose your answers from the box.

<table>
<thead>
<tr>
<th>JOB</th>
<th>EMPLOYER</th>
<th>NOTES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reception assistant</td>
<td>Park Hotel</td>
<td>• (11)..................</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Foreign languages</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• (12)..................</td>
</tr>
<tr>
<td>General assistant</td>
<td>Avenue Hotel</td>
<td>• Low pay</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• (13)..................</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• (14)..................</td>
</tr>
<tr>
<td>Catering assistant</td>
<td>Hotel 56</td>
<td>• Free uniform</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• (15)..................</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Outside city</td>
</tr>
</tbody>
</table>

Questions 16-20
Complete the flow chart below. Write NO MORE THAN TWO WORDS for each answer.

Recruitment process
• Step 1: Complete a (16) ...................... form
• Step 2: Do a (17) ...................... questionnaire
• Step 3: If accepted go on a (18) course – includes (19) ......................
activities

• Step 4: Will be sent a (20) ................. about the hotel

Part 3: Questions 21-26
Complete the sentences below. Write NO MORE THAN THREE WORDS for each answer.

21. David feels that progress on the project has been slow because other members of the group are not .................
22. Jane thinks that ................. were not clearly established.
23. Dr. Wilson suggests that the group use the ................. available from the resource centre.
24. David doubts that the research will include an adequate .................
25. According to Dr. Wilson, the ................. is now the most important thing to focus on.
26. Jane believes the group could make more use of some .................

Questions 27-30
Complete the timetable below. Choose your answers for the box.

(27) ..................  
(28) ..................  
(29) ..................  
(30) ..................

Monday – Wednesday

Mon 22<sup>nd</sup> am arrive at hotel (27)..................  
pm  

Tue 23<sup>rd</sup> am (28)..................  
pm free time  

Wed 24<sup>th</sup> am (29)..................  
pm (30)..................  

Part 4: Questions 31-35
Complete the summary below. Write NO MORE THAN TWO WORDS for each answer.
The architects who designed the London Eye originally drew it for a (31) ................... in 1993. Subsequently, they formed a partnership with (32) ................... to develop the project. As the biggest observation wheel ever built its construction involved 1700 people in five countries. Most of its components had to be (33) ................... and delivering them had to be coordinated with the (34) ................... in the River Thames. On average 350 hours a week are spent on maintenance of the Eye and only (35) ................... is used to clean the glass.

Questions 36-40
Label the diagram below. Write NO MORE THAN TWO WORDS for each answer.

(36) ................
(37) ................
(38) ................
(39) ................
(40) ................